

The Directors
Eden Homes Limited
P O Box 58-863
Greenmount
Auckland

Dear Mr Dines

This letter is long overdue and has been prompted by the fact that we have made the very difficult decision to sell our home and move on to another project.

We wanted to take this opportunity to confirm that it has been a great pleasure to live in an Eden Home. The home is well designed and completed to a very high standard. We will no doubt miss the luxury of having such a wonderful bright, airy, well designed and comfortable house to come home to each evening.

The other thing that has impressed us is your commitment to your building and your outstanding "after sale" service. Despite us being the second owners of this home you had no hesitation in coming to see us and rectifying (what turned out to be) a very minor problem with the bi-fold doors at no cost. We were very appreciative of your efforts and it gave us great peace of mind to see your unquestioning belief in your product.

Our new home is a 1920's Californian Bungalow on a full site in Epsom and this has been our ultimate goal in terms of land ownership for the medium term. It will be quite an adjustment to move back into an older dwelling but we are taking ideas from Karetu Road that we hope we will be able to put into practice in the new place over time.

In closing, we are "converts" to your homes and would have no hesitation in having Eden Homes as our first choice to build for us if the opportunity arose in the future. We also would have no hesitation in recommending your homes to others and are more than happy for you to use this letter or refer others to our mobile in order that we can extol the virtues of Eden Homes Limited.

We thank you for your help over the years and wish you and your company all the best for the future.

Yours sincerely



Craig & Jo Langwell